

Outstanding Customer Service Representative of the Year Award

Competition Entry Form



Congratulations! It is a tribute to your abilities and professionalism to have been nominated for this prestigious state and national award.

Open to everyone regardless of affiliation or professional designation, candidates must:

- Be an insurance customer service representative, or have primary responsibility for customer service duties.
- Write an essay of no more than two pages double-spaced (approximately 1,000 words) on *a topic to be determined* by The National Alliance.
- Submit letter(s) of recommendation from professional reference(s).

To complete your entrance into the competition, please complete this form and return it with your essay by **May 1, 2012**. All essay entries become property of The National Alliance, inclusive of permission to reprint.

Candidate Information (you may nominate yourself)

Please print or type.

Name _____

Designations (if any) _____

Years of experience _____

Position _____

Agency/Company _____

Address _____

City, State, Zip _____

Telephone () _____ Fax () _____

Email _____

References – Two insurance business references are required (e.g., clients or industry colleagues)

1. Name _____

Agency/Company _____ Email _____

Address _____

City, State, Zip _____ Telephone () _____

2. Name _____

Agency/Company _____ Email _____

Address _____

City, State, Zip _____ Telephone () _____

Continued...

Outstanding Customer Service Representative of the Year Award

Competition Entry Form...continued.

Education/Involvement/Achievement (attach additional paper if needed)

Please print or type.

Formal Education

Insurance Related (within last 2 years)

Insurance Awards/Honors/Affiliations (within last 2 years)

Community Involvement/Awards/Honors (within last 2 years)

Significant Contributions to Business/Coworkers (within last 2 years)

Return this form with completed essay to:

Massachusetts Association of Insurance Agents • 91 Cedar St. • Milford, MA 01757 • 508-634-2900 •
Fax: 508-634-2929 • **Deadline for receipt of all materials is May 1, 2012.**

Awards

Nominees will first compete on a state level. State winners will automatically be entered into the national competition.

State Winner

Framed Certificate of Achievement; state recognition; advancement to national competition

4 National Finalists

\$500 cash award; national recognition; gold and garnet pin

National Award Recipient

\$2,000 cash award; gold and diamond pin; employer receives a scholarship to a National Alliance program; nominator receives a \$1,000 cash award