

## Hartford Flood Website Features

[www.hartfordfloodonline.com](http://www.hartfordfloodonline.com)

- **Complete Quote:** This feature allows you to obtain a quick and accurate quote. You can even convert your quotes into applications!
- **On-line Applications:** Applications can be completed and electronically transferred at the click of a few buttons. In order to take advantage of this electronic method, the payment must be made using a credit card (Visa or Master Card) or you, the agency must have an account set up with NFS (ACH transaction). If this option does not fit your operation, you can print out the application and mail it to NFS with the premium.
- **E-Delivery:** This is the newest feature...signing up will allow you to receive paperwork electronically rather than receiving it by mail.
- **Policy Maintenance-Policy Search:** You have access to all your flood policies! You can search by policy number, insured name or your entire database. This option even lets you check to see if a policy has renewed. Declaration pages and renewal billing notices can be faxed or forwarded via email.
- **Endorsements:** If you choose to use this option on our website, you can say goodbye to paper endorsements! Our endorsement option allows you to change mailing addresses, add/delete mortgagees, add/increase building coverage and add/increase content coverage. To electronically process a monetary endorsement, simply pay with VISA, Master Card or take advantage of setting up an ACH Transaction account with NFS. Once again, if this does not fit your operation, simply print it out and mail the endorsement with premium. Amended declaration pages can be printed immediately if uploaded.
- **Report Claims:** The claims process begins once you complete the insured contact phone number, business phone number, comments (if necessary) and the date of loss. This becomes your Notice of Loss, so there is no need to send additional paperwork to begin the process! You will receive a notice, via email that a claim has been opened and another notice will be sent once the claim is closed.
- **Process Zone Determinations in Office:** Zone determinations can be requested from the main menu **OR** from within the quote or application.
- **Renewal List:** Renewal Lists are shown under the "Policy Maintenance" section on the main menu. Most renewals for the next 90 days are available for viewing.
- **Web Site Links:** The links include NFIP flood training web site, NFIP flood manual, NFIP policy forms, community status book, public records, a link to track storms and a link to Bock & Clark Surveyors (free estimate for elevation certificate completion).
- **Home Page:** Contact Us, What's New, How To's and Frequently Asked Questions.

***The website is enhanced weekly. Updates are listed on the home page under "What's New".***