



REGISTRY OF MOTOR VEHICLES

MAIA

# Training Update

October 22, 2021



## RMV System Generated Emails

As part of an **ATLAS cloud migration to Fast Hosting Services (FHS)**, the email address for RMV system generated emails will change. The new email address will be as follows:

- [DoNotReply@notice.rmv.mass.gov](mailto:DoNotReply@notice.rmv.mass.gov) – This will be used for most emails sent from ATLAS to customers, such as appointment reminders, authentication codes, and myRMV confirmation emails.

This is a “Do Not Reply” address, meaning that the emails cannot be replied to. Some system generated emails sent to customers from ATLAS will have contact information included if the customer needs to respond.